

TERMS AND CONDITIONS

Please read and then click on the link at the bottom of the page to agree to proceed to payment.

Starchild Global is the business name for the Writings and Channels of **Celia Fenn** and the work of the **Starchild Global Children's Project**.

subject to availability and receipt of payment, requests will be processed within 10 days, and delivery confirmed by way of e-mail.

Refund Policy

The Provision of goods and services by Starchild Global is subject to availability. In cases of unavailability, Starchild Global will refund the client in full within 30 days. Cancellation of orders by the client will attract a 10 percent administration fee.

Client Privacy Policy

Starchild Global shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from http://www.polity.org.za/attachment.php?aa_id=3659.

Payment Options Accepted

Payment may be made via **Visa, Mastercard, Diners or American Express** credit cards or by bank transfer into the Starchild Global account, the details of which will be provided on request.

Credit Card Acquiring and Security

Credit card transactions will be acquired for Starchild Global vis PayGate (Pty) Ltd, who are the approved payment gateway for Standard Bank of South Africa. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Client details separate from card details

Client details will be stored by Starchild Global separately from card details which are entered by the client on Paygate's secure site. For more detail on Paygate refer to www.paygate.co.za.

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Responsibility

Starchild Global takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

Country of domicile

This website is governed by the laws of South Africa and Starchild Global chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court processes, notice or other documents or communication of whatsoever nature,

Variation

Starchild Global may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company Information

This website is run by Celia Fenn based in South Africa trading as Starchild Global.

Starchild Global Details

Support: celia@starchild.co.za

Tel Number: 27 21 852 6510